

THE QUALITY AND COST OF SPINE SURGERY

2008 Update



PROHEALTH CARE
NEUROSCIENCE CENTER

100
THOMSON REUTERS
TOP HOSPITALS
NATIONAL
2008

REASONS YOU CAN TRUST IN THE CLINICAL EXCELLENCE, QUALITY AND VALUE OF SPINE SURGERY AT PROHEALTH CARE

Experience

- Waukesha Memorial Hospital is among the highest volume spine surgery centers in Southeastern Wisconsin.
- ProHealth Care's staff of spine surgeons are among the most experienced and respected in the region.

Coordinated Team Approach

- Our multidisciplinary team of specialists gives patients an accurate diagnosis and treatment plan, often in the first visit.
- Our dedicated neuroscience certified nurse coordinator and case managers help patients progress through treatment and rehabilitation.

Advanced Quality Care

- Neurosurgical spine complication rates at ProHealth Care hospitals are lower than the national average.
- Our physician specialists have access to the most advanced technology available for diagnosis and treatment of spine disorders.
- Patient satisfaction after spine surgery at a ProHealth Care hospital is higher than the national average.
- Spine surgery patients go home sooner after surgery at a ProHealth care hospital than at most of our competitors.

Value

- Spine surgery at many competing hospitals costs twice as much as at ProHealth Care Hospitals.

"I think what made my stay so great were all the people that cared for me. As a hospital, you should be proud of your staff."



1

Waukesha Memorial Hospital Ranks Among the Leading Spine Surgery Centers in the Region in Terms of Volume

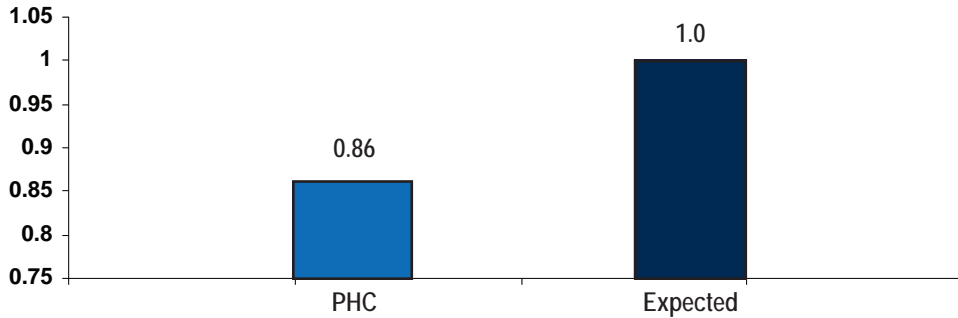
Top Spine Surgery Centers in Southeastern Wisconsin

Hospitals Ranked by Volume	Total Spine Surgery Discharges
St. Luke's Medical Center	1822
Froedtert Memorial Lutheran Hospital	776
Waukesha Memorial Hospital	398
Milwaukee Metro Average	331
Community Memorial Menomonee Falls	253
Columbia Hospital-Milwaukee	206

"I have had procedures at two other hospitals and this, by far, was the best. I felt everyone was concerned about me as if I was the only patient. I did not feel rushed nor forced to leave. Thank you for the great care."

2

Complication Rates for Neurosurgical Spine Surgery at ProHealth Care Hospitals are Lower than the National Average

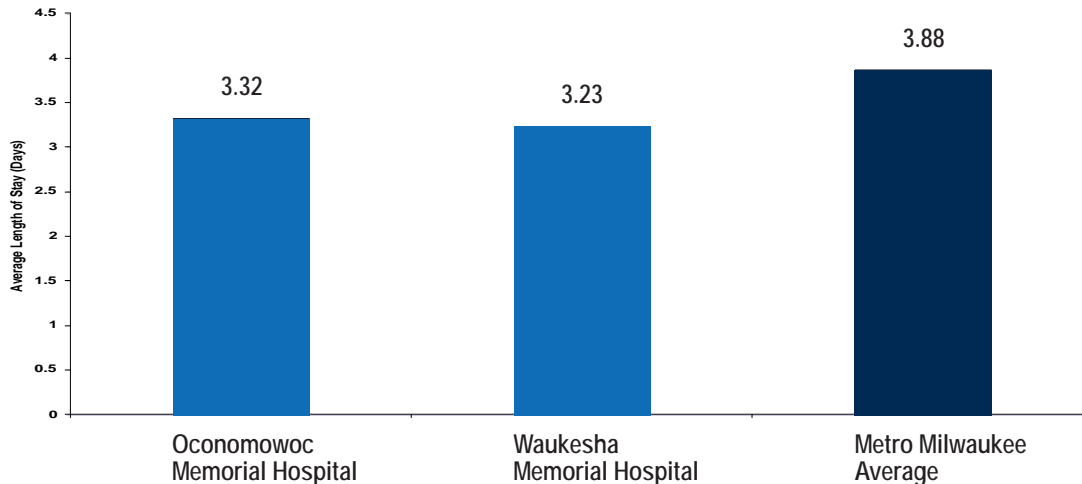


Complication rate is based on Thomson Reuters Data Methodology for determining an expected complication rate based on national benchmark and adjusted for type of surgery and other factors. A value lower than 1.0 indicates actual complication rates are less than expected and is the ideal situation.

3

Patients Go Home More Quickly at ProHealth Care Hospitals than the Regional Average

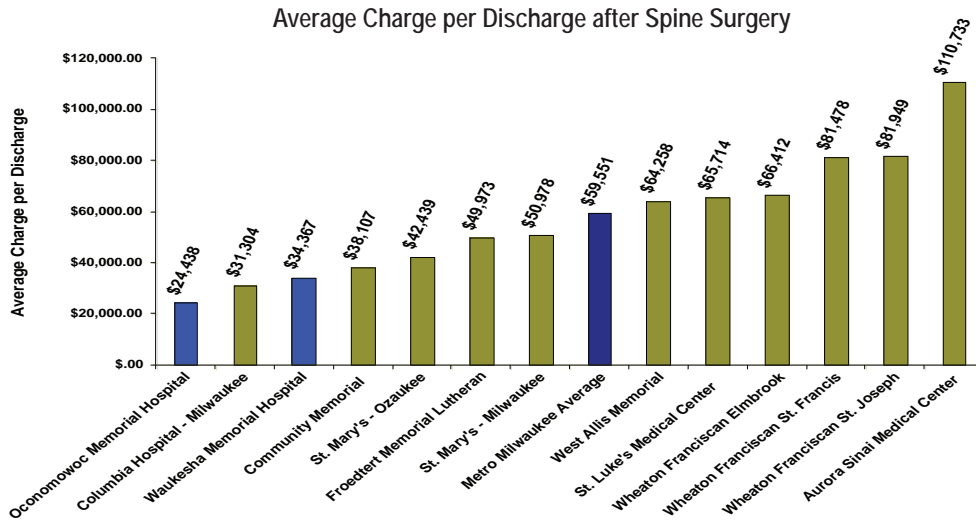
Average Length of Stay after Spine Surgery (Days)



Data presented for MSDRG 28, 29, 30, 52, 53, 453, 454, 455, 456, 457, 458, 459, 460, 471, 472, 473, 490, 491 from January 1, 2008 through December 31, 2008. *Metro Milwaukee excludes Waukesha and Oconomowoc Memorial Hospitals for comparison purposes. Source: Wisconsin Bureau of Health Information.

4

ProHealth Care Surpasses Regional Quality Standards with Cost-Effective Care for Patients Undergoing Spine Surgery



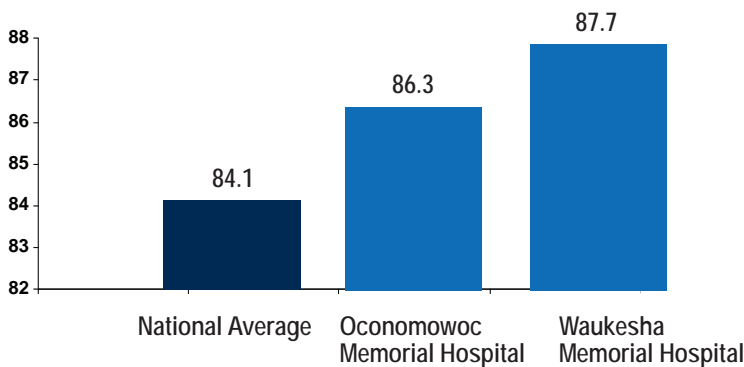
Hospitals with greater than 20 cases per year.

Data presented for MSDRG 28, 29, 30, 52, 53, 453, 454, 455, 456, 457, 458, 459, 460, 471, 472, 473, 490, 491 from January 1, 2008 through December 31, 2008. *Metro Milwaukee excludes Waukesha and Oconomowoc Memorial Hospitals for comparison purposes. Source: Wisconsin Bureau of Health Information.

5

Patient Satisfaction after Spine Surgery at Waukesha Memorial Hospital is Higher than the National Average

"Of several hospital stays over the years, this was one of the nicest. Great facility. Great staff. Great effort. Great job. Thank you."



Date presented for 3 years: CY 06 and 08. Press Ganey is a national leader in patient satisfaction measurement.

For spine surgery you can trust, look to ProHealth Care's Neuroscience Center. To learn more about services offered to patients and their families or for more information about the quality of our programs, please call (262) 928-8200.